

TITLE PAGE

NORTH FRONTENAC TELEPHONE COMPANY LIMITED

GENERAL TARIFF

Containing:

Terms of Service

Definitions

Tariffs for:

Exchange Service

Inter-Exchange Services

Digital Network Services

Other Services and Facilities

This Tariff specifies the rates, charges and terms applicable to service, equipment and facilities furnished by the Company.

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GENERAL TARIFF

PREFACE

1. GENERAL

- 1.01 This General Tariff contains the terms and conditions of the basic contract for service that exists between North Frontenac Telephone Company Limited, hereinafter called the Company, and each of its customers or lessees for all services, equipment and facilities furnished by the Company. Refer to Section 80, Terms of Service.
- 1.02 The other sections contain the rates, rentals and charges for all service, equipment and facilities provided on a general basis in all of the Company's exchanges.
- 1.03 The Company must apply the rates specified in this Tariff. There is no authority to apply different rates and charges for service, equipment or facilities unless otherwise specified in the Tariff.
- 1.04 In this General Tariff, "Commission" means the Canadian Radio-television and Telecommunications Commission.

2. TARIFF REVISIONS

- 2.01 Changes will be shown on the revised page as follows:
- (a) The revision issue will be shown at the top of the page immediately to the right of the page number.
 - (b) The revisions will be noted by a code and/or a symbol (see Section 30) shown in the left hand margin.
 - (c) Only the current changes will be indicated on the page.
- 2.02 Check pages (Section 50) will be issued with each set of revisions and will show all pages that have been revised or introduced by means of an asterisk (*).

3. NUMBERING

- 3.01 Numbering in this Tariff will be shown in the following manner:
- 120-2.01(a) (1).
- | | |
|------|-------------------------|
| 120 | denotes the Section |
| 2 | denotes the Sub-section |
| 2.01 | denotes the Item |
| (a) | denotes the Paragraph |
| (1) | denotes the Article |

GENERAL TARIFF

CODES AND SYMBOLS

CODE DENOTES

C Change in wording or correction
R Reduction in rate or charge
A Increase in rate or charge
N New rate or charge
NC Denotes no change in rate or charge
S Reissued matter

GENERAL TARIFF

ABBREVIATIONS

ABBREVIATIONDENOTES

MHZ	megahertz
HZ	hertz
V	110 volts
%	per cent
/sec	per second
A.C.	alternating current
Amp Hr.	ampere-hour
A.S.R.	automatic sending and receiving (teletypewriter)
BIF	business interphone -F
B.R.A.	base rate area
B.S.S.	business service systems
Bus.	business
C.D.F.	central distribution frame
C.O.	central office
Cont'd	continued
D.C.	direct current
D.S.L.T.	dial station line terminal
E.A.S.	extended area service
Ext.	extension
H.F.	high frequency
I/C	incoming
Km	kilometer
L.R.A.	locality rate area
M.E.S.C.	multi-element service charge
MRC	monthly recurring charge
N/A	not applicable
No.	number
NRC	non-recurring charge
P.A.B.X.	private automatic branch exchange
P.B.X.	private branch exchange
P.S.R.	page type-sending and receiving (teletypewriter)
P.T.C.	program transmission channel
Rev.	revision
R.G.	rate group
S/A	special assembly
S.C.	service charge
SSB	single side-band
SS-1	selective-signalling system
T.V.	television
TWX	teletypewriter exchange service
USOC	uniform service order code
VHF	very high frequency
WATS	wide area telephone service

NORTH FRONTENAC TELEPHONE COMPANY LTD
GENERAL TARIFF

CRTC 25480
Page 1
Revision 16
Section 50

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NORTH FRONTENAC TELEPHONE COMPANY LTD.

GENERAL TARIFF

CRTC 25480

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Revision 1
Section 80

TERMS OF SERVICE

This tariff has been transferred to the Ontario Independent Services Tariff Manual

Issued 1997 04 04

Effective Date 1997 05 13

Authority: CRTC Order 97-626 Dated: May 13, 1997

GENERAL

1. RETURNED CHEQUE CHARGE

- 1.01 Customers will be required to pay the Company a \$15.00 service charge (USOC - 560) and the associated bank charges for each cheque returned from the bank for reasons not readily discernible to Company employees when processing customer cheques upon initial receipt.

Examples would be:

- (a) insufficient funds in the account of the customer
- (b) customer's account cannot be traced
- (c) payment stopped
- (d) account of customer is closed
- (e) irregular signature

- 1.02 The Returned Cheque Charge will be waived if the result was due to an error by the financial institution as supported by their written notice, or if the error should have been readily discernible by Company employees involved in the processing of customer cheques.

Examples would be:

- (a) post of stale dated cheques
- (b) changes not initialled
- (c) body and figures different
- (d) drawer deceased
- (e) clearing bank unidentified

GENERAL

2. LATE PAYMENT CHARGE

- 2.01 At every monthly billing, a late payment charge is applicable to each account not in dispute for which payment has not been received by the Company by the last business day of the month billed.

The late payment charge is equivalent to the interest per month on the amount in arrears at the rate of 2.0% (USOC -)

3. GENERAL TERMS AND CONDITIONS

- 3.01 The following terms and conditions apply for all service, equipment and facilities furnished by the Company as provided for in its various Tariffs.
- 3.02 Except as provided for in Section 80 - 4.03, the Company may require that customers install and/or maintain telephones, equipment or facilities provided by the Company and assume all risks and liabilities incident to the installation, maintenance and operations thereof when such telephones, equipment or facilities are located in places involving unusual hazards. The Company may compensate such customers by means of monthly allowances to be set off against the Company's standard monthly rates.
- 3.03 The customer shall arrange and pay for a local supply of suitable commercial electric energy with outlet, when required for the operation of Company-provided equipment furnished to the customer.

DEFINITIONS

ADDITIONAL TELEPHONES - See 220 - 1.01.

ADJOINING EXCHANGES - Exchanges whose boundaries are common at any point, except where a boundary consists of a large natural barrier.

BASE RATE AREA - The area served by an exchange where Primary Exchange Services are provided at basic rates. Outside of the Base Rate Area but within the same Exchange Area, Rural Flat Rates apply. See 100-3.01

BASIC SERVICE - Service that is limited to the offering of transmission capacity for the movement of information.

BAUD - The signalling speed of a channel in pulses.

BIT - A single binary decision or the equivalent amount of Information to be transmitted or received.

BUILDING - A structure with outside walls and roof. Adjoining buildings with abutting walls are considered to be a single building for purposes of this Tariff when there are one or more suitable doorways in the walls at or above street level and the Company is able to route its channels through the walls.

BUSINESS SERVICE - See 170-2.01

CENTRAL OFFICE - Dial or manual switching equipment used to terminate and interconnect central office lines and trunk lines. See also definition of wire centre.

CENTRAL OFFICE LINE - A channel that connects one or more main telephone services directly with a central office.

CHANNEL - An electrical path provided by a physical conductor or otherwise, as the Company elects, for the transmission of electric energy.

CIRCUIT - See "Channel".

DEFINITIONS

DEFINITIONS (Cont'd)**CLASS OF SERVICE**

- When applied to customers' exchange service this is the term used to describe the character of its primary use which determines whether the business or residence rate classification applies (See 170-1.01).
- When applied to message toll service this is the term used to describe the type of message which determines whether the person-to-person or station-to-station rate classification applies.

CLOSED CIRCUIT (VIDEO) - A channel that connects an originating point directly with viewing equipment provided by the lessee at one or more locations. Each such location is considered to be a service point.

CONNECTING COMPANY - A person, corporation, association or firm which operates one or more exchanges that interchange traffic with the Company.

CONTINUOUS PROPERTY - The portion of land occupied by a customer that does not extend beyond property occupied by another party. Where, however, a customer occupies portions of land fronting on both sides of a public thoroughfare and opposite to each other, or is the sole occupant of buildings located thereon, these portions of land are considered to be continuous property if suitable poles, conduit or enclosed passageway for the placing of channels between them or between such buildings are provided, installed and maintained by or at the expense of the customer.

CUSTOMER - means an individual who has requested service and for whom Telephone equipment has been installed or provided in designated premises by the Company so as to provide the service.

CUSTOMER CHANNELS - Data channels and teletype channels operate at signalling speeds in accordance with various schedules as stated below:

- Schedule 1 - operates at signalling speeds up to and including 45 bauds.
- Schedule 2 - operates at signalling speeds up to and including 55 bauds.
- Schedule 3 - operates at signalling speeds up to and including 82.5 bauds.
- Schedule 3A - operates at signalling speeds over 82.5 bauds up to and including 150 bauds.

DEFINITIONS

DEFINITIONS (Cont'd)

CUSTOMER CHANNELS (Cont'd)

Schedule 4 - similar to channels provided for voice-grade Channels. When the transmission characteristics do not meet the customer's requirements, a channel conditioned to provide certain envelope delay and loss deviation characteristics, may be provided at the appropriate rates and charges.

DUPLEX OPERATION - Operation that provides for simultaneous transmission in both directions over a channel.

EQUIVALENT SERVICE - Two or more central-office lines or trunk lines provided for a customer from one central-office and are arranged so that an incoming call for the telephone number listed for the group of lines is completed to any available idle line within the group.

EXCHANGE - See 100-1.01.

EXCHANGE AREA - See 100-1.01.

EXCHANGE SERVICE - See 100-1.03.

EXTENDED AREA SERVICE - Those exchanges with which toll-free dialling is permitted. See 100 - 3.01 i).

EXTRA-EXCHANGE DISTANCE - See 260-2.01

EXTRA LISTING - See 140-4.01.

FLAT-RATE SERVICE - Primary exchange service furnished at a stipulated basic rate.

FOREIGN-EXCHANGE SERVICE - See 310-1.01.

FOUR-PARTY LINE SERVICE - A common line arranged to serve four main stations with automatic originating identification of each party and individual ringing capabilities. See 180-1.02.

GRADE OF SERVICE - The term used to describe customers' exchange service with respect to the service or equipment provided.

INDIVIDUAL LINE SERVICE - A line arranged to serve only one main station. See 180-1.01.

DEFINITIONS

DEFINITIONS (Cont'd)

INITIAL SERVICE PERIOD - The stipulated minimum period of time the Company will furnish the required services or equipment and for which the Company's charges must be paid whether or not the services are used by the customer for the whole of the period. The Initial Service Period commences from the date that service or equipment is provided.

LESSEE - A person, partnership, firm, body corporate or politic, government or department thereof and the legal representative thereof, which contracts for the lease of a channel.

LOCAL CHANNEL - See 260-3.

LOCAL MESSAGE - A message between two primary services in the same local-service area.

LOCAL SERVICE - See 100-1.03.

LOCAL-SERVICE AREA - See 100-1.01.

MAIN TELEPHONE (OR MAIN STATION)

- As used with telephone service, denotes a telephone connected to main telephone service or, if two or more telephones are connected to any such service, denotes the principal one of such telephones.

- As used with channels for telephotograph transmission, denotes a station designated by the lessee as the principal station (the term "main telephone" does not apply).

MAIN-TELEPHONE SERVICE - Primary exchange service which provides for the use of a central-office line.

MESSAGE (CALL) - A communication transmitted over facilities provided by the Company.

NETWORK - As used in connection with channels, denotes the channel facilities connecting two or more service points or stations of a lessee, when at all or certain times the service points or stations form a distinct operating group.

P.B.X. - PRIVATE BRANCH EXCHANGE.

PARTY-LINE SERVICE - See 180-1.02.

DEFINITIONS

DEFINITIONS (Cont'd)

PERSON - includes a partnership, firm body corporate or politic, government or department thereof and the legal representatives of such person.

PREMISES - The continuous property and the building or buildings located thereon, or the part or parts of a building, occupied at the same time by a customer. For mobile-telephone service, each mobile unit of the customer is considered a separate part of his premises.

PRIMARY EXCHANGE SERVICES - See 100-2.01.

PRIMARY LISTING - See 140-3.01.

PUBLIC TELEPHONE SERVICE - 150-1.01.

RATE CENTRE - each exchange is designated as a rate centre and the same message toll rates apply to all telephones served by one exchange.

RESIDENCE SERVICE - See 170-3.01.

SEMI-PUBLIC TELEPHONE SERVICE - See 160-1.01.

SERVICE CHARGE - See 110-1.01.

SERVICE POINT - A point at which a circuit or channel is connected with equipment of a lessee; also a wire centre or rate centre of the Company to which measurement of an inter-exchange channel is made.

SET - See "Telephone".

STATION

- As used in connection with telephone service - See "Telephone".
- As used in connection with channels, denotes the termination of other equipment including the transmitting equipment, or combination transmitting and receiving equipment, at any location on the premises of a lessee and connected with any such channel.

DEFINITIONS

DEFINITIONS (Cont'd)

TELEPHONE - A telephone instrument connected to permit the sending and Receiving of messages.

TELEPHONE NUMBER - A distinctive designation assigned to each primary exchange service.

TOLL OFFICE - The operating unit for the furnishing of message toll service.

TWO-PARTY LINE SERVICE - A common line arranged to serve two main stations with automatic originating identification of each party and individual ringing capabilities. See 180-1.02.

WIRE CENTRE - A building that houses switching equipment to serve a designated geographical area. A wire centre may include one or more central offices.

WIRE-CENTRE AREA - The area served by a wire centre.

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

1. GENERAL

1.01 An exchange is a basic unit for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent parts. The territory served by an exchange, within which local service rates apply, is known as the exchange area or local service area. In some cases, an exchange area includes two or more base rate areas.

1.02 When an exchange area contains one wire centre and more than one base rate area, then that wire centre is designated as the rate centre. When more than one wire centre and more than one base rate area exists in an exchange area, then only one of the wire centres is designated as the rate centre.

The rate centre location is used for determining message toll rate distance and in determining local, inter exchange and foreign exchange distance charges.

1.03 Exchange service (or local service) is the furnishing of the service and equipment required for telephone communication between primary exchange services of the same exchange or local service area, and between such service and the associated toll office.

2. PRIMARY EXCHANGE SERVICES

2.01 Primary exchange services are the basic services which provide for the facilities essential to the service, according to their respective equipment specifications.

2.02 The following primary services are furnished in each exchange except where otherwise stated in this Tariff:

(a) Flat-rate services, which consist of Customer services, namely, individual line service, two-party line service and four-party line service.

(b) Message-rate services, which consist of the following:

- (1) Semi-public telephone service.
- (2) Public telephone service.

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

3. EXCHANGES

3.01 Exchange names, Central Office (NXX) codes and area code are as follows:

EXCHANGE NAMES	NXX NO.	AREA CODE
SHARBOT LAKE	279	613
PARHAM	375	613

- i) A Base Rate Area is located in the village of Shabot Lake served by the Sharbot Lake exchange, in the village of Parham served by the Parham exchange and in the village of Tichborne also served by the Parham exchange.
- ii) Extended Area Service is provided between the Sharbot Lake exchange and the Parham exchange.

EXCHANGE SERVICE – GENERAL

4.0 RATE SCHEDULE FOR PRIMARY EXCHANGE (LOCAL) SERVICE

4.01 A specific schedule of basic rates for primary exchange (or local) service applies for the Base Rate Areas

4.02 The initial service period for all primary exchange services is six months

4.03 The following are basic monthly rates for primary exchange service.
NOTE: additional charges as specified in the Company's Tariff apply for telephone or other equipment provided by the Company.

USOC	DESCRIPTION	Monthly Rate B. R. A
100	Residence – Individual Line	\$27.12
101	Residence – 2 Party Line	\$22.75
102	Residence – 4 Party Line	\$22.75
200	Business – Individual Line	\$52.22
201	Business – 2 Party Line	\$34.44
202	Business – 4 Party Line	\$34.44

- (a) Equipment service is provided at a monthly rate of \$2.40 (USOC 697) for each line so arranged
(b) Emergency Reporting Telephone is classified as a Business Service

SERVICE CHARGES

1. GENERAL

- 1.01 A service charge applies when the Company provides service, equipment and/or facilities to its customer, including a change of premises for an existing customer and when the Company, at the customer's request, performs work for the customer. Exceptions are specified as appropriate. A service charge also applies for the restoration of service suspended for violation of regulations.
- 1.02 Service charges apply in addition to other rates and charges unless otherwise stated.
- 1.03 In general a service charge applies for each item of service or equipment.
- 1.04 An additional charge may be made based on the additional actual expense incurred when:
- (a) it is necessary for the Company to install a special assembly of equipment or incur unusual expenses in order to meet the particular service requirements of a customer, or
 - (b) a customer stipulates the performance of work outside regular working hours or other conditions that cause unusual expense.
- 1.05 For outside work affecting wires, cables, poles and other equipment located on a customer's premises, a service charge may be made based on the actual expense incurred by the Company.
- 1.06 A service charge does not apply for the following:
- (a) Repair work, except for those conditions when Section 80-4.03, 4.04, 4.05 (Terms of Service) and Section 850 (Customer Provided Equipment) apply.
 - (b) The removal of service, equipment, and/or facilities.
 - (c) A change from one grade of main telephone service to another type of service (individual line, two-party line or four-party line).
 - (d) Work that the Company initiates for service reasons.
 - (e) The re-establishment of service at the same or different premises after interruption caused by damage to the customer's premises beyond his control.

SERVICE CHARGES

2. MULTI-ELEMENT SERVICE CHARGES

2.01 Customers' requests for service which involve installing, reconnecting, moving or changing telephone lines, sets, associated miscellaneous equipment, other services and records, are divided into four basic service charge elements. One or more of these elements apply when the requested service is provided except where otherwise stated in this General Tariff.

2.02 The four service charge elements are described as follows:

- (a) ADMINISTRATION CHARGE An Administration Charge applies to work involved in receiving, recording and processing information necessary to comply with a customer's request.

An Administration Charge is applied once for each customer's request, regardless of the number of items to be completed if work is to be carried out on the same premises at the same time for the same billing telephone number.

- (b) LINE CONNECTION A Line Connection Charge applies to work done in the Company's central office and elsewhere when it is necessary to connect the customer's telephone line to the network. This work involves extending the telephone line from the customer's premises to the serving central office and making appropriate connections within the serving central office.

A Line Connection Charge applies:

- for each telephone line connected to the network;
- for other bridging connections carried out in the central office;
- for each customer's request that results in a change in telephone number.

- (c) PREMISES VISIT A Premises Visit Charge applies to the travel time spent in reaching a customer's premises. A Premises Visit Charge applies on a "Per Visit" basis whenever a Company's employee is dispatched to the customer's premises in response to a request for service regardless as to whether work is performed or not.

A Premises Visit Charge does not apply to subsequent visits required to complete an order for which a Premises Visit Charge has already been applied.

GENERAL TARIFF

SERVICE CHARGES

2. MULTI-ELEMENT SERVICE CHARGES (Cont'd)

- (d) PREMISES WORK CHARGE A Premises Work Charge applies for each line of work carried out at the customer's request and on the customer's premises to install, move or change a telephone line and/or other miscellaneous equipment.

A Premises Work Charge does not apply if:

- One or more telephones and/or items of equipment are in place at the time of service is established and no move or change of the telephones and/or equipment is requested by a customer;
- A telephone equipped with a plug is delivered by a Company Representative to a customer's premises.

3. SERVICE CHARGES SCHEDULE

- (a) The following charges are applicable to both Business and Residence services

SERVICE CHARGE ELEMENT	USOC	SERVICE CHARGE
(a) Administration Charge - Res	121	\$30.00
- Bus	131	\$35.00
(b) Line Connection - Res	122	\$30.00
- Bus	132	\$45.00
(c) Premise Visit - Res	123	\$25.00
- Bus	133	\$35.00
(d) Premise Work - Res	124	\$15.00
- Bus	134	\$25.00

(b) SEASONAL RATES

Upon application seasonal subscribers may request seasonal rate:

\$60.00 for up to 6 months

Which will entitle telephone number continuation.

4. APPLICATION OF MULTI-ELEMENT SERVICE CHARGES

The following table shows the application of MESC charges by work function. One or more work functions are required for the installation, change, reconnection or change of location of a service requested by a customer.

SERVICE CHARGES

4. APPLICATION OF MULTI-ELEMENT SERVICE CHARGES (Cont'd)

WORK FUNCTION	ADMIN CHARGE	LINE CONNECT CHARGE	PREMISES VISIT CHARGE	PREMISES WORK CHARGE
<u>Receiving, recording and processing Customer's request.</u> Apply: - once for each request regardless of number of items to be completed on same premises at same time and for same billing number.	X			
<u>Connecting telephone line to the network.</u> Apply for: - each line connected to the network - other bridging connections in the Central Office - each customer's request resulting in a number change.		X X X		
<u>Visit to Customer's premises to complete a Customer's request.</u> Apply for each visit whether work is done or not. <u>Does not</u> apply to subsequent visits to complete an order where a Premises Visit charge has already been applied.			X	
<u>Work performed at the Customer's premises at Customer's request.</u> Apply to install, move or change a telephone line or miscellaneous equipment. <u>Does not</u> apply when: - equipment is in-place at the time service is established and no move or change is requested - a telephone equipped with a plug is delivered by the Company to a customer's premises.				X

SERVICE CHARGES

5. OTHER EQUIPMENT AND SERVICE CHARGES

Certain equipment and service items have specific charges assigned and in which case Multi Element Service Charges are not applicable.

6. DIAGNOSTIC MAINTENANCE CHARGE

Refer to Customer Provided Equipment Section 850, Subsection 4. for details.

PARTIAL PAYMENT PROVISION

This allows single line residence customers to pay service charges in 2 monthly installments.

Conditions:

- (a) provided on the basis of credit risk;
- (b) applies to service charges specified in Item 100 for work completed at the same time;
- (c) service charges must total \$50.00 or more;
- (d) a late-payment charge applies to the unpaid amount;
- (e) service charges must be paid in full before another partial payment provision is requested.

Item 100

Change of location of services - Work-function structure

Inside wiring, Charge for rearrangement - residence

Move same premises - see "Change of location of services"

Service charges, Work-function structure

Take over of service

Transfer of responsibility - See "Take over of service"

Wiring, Inside - see "Inside wiring"

Work Function Structure

CONSTRUCTION CHARGES

1. GENERAL

1.01 Construction charges apply for the following:

(a) For the initial provision of facilities at the request of an applicant, customer, lessee or developer in a territory in which the Company has no facilities. The Company provides these facilities to reach the property of the applicant, customer, lessee or developer and may locate them along public thoroughfares or other such location as required, or is suitable.

(b) For certain facilities provided on the private property of the applicant, customer or lessee.

c (c) Where construction is taking place in a specific area pursuant to the approved Service Improvement Plan (SIP), as per CRTC Order 2000-1099, and construction to extend facilities is undertaken to meet the basic service objective, the customer's contribution shall not exceed \$1,000.00 per customer premises. The requirement for the full customer contribution portion in a SIP area shall remain valid for any new customer applying for service within the four-year period of the approved SIP. No construction will take place where the cost per customer exceeds \$15,000.00, inclusive of the \$1,000.00 customer contribution.

1.02 The Company reserves the right to determine the type (wire, cable or radio) and location of facilities to be provided. Additional charges based on the expenses incurred if it departs from the foregoing conditions at the request of an applicant, customer, lessee or developer, or when the nature of the locality causes it to incur unduly high construction expense and/or maintenance expense.

1.03 The Company provides, installs and maintains all facilities that it provides except as otherwise stated in this Tariff. However, the Company may use facilities of other public utility organizations or facilities belonging to or on the premises occupied by applicants, customers or lessees instead of providing its own construction, when in its opinion the circumstances warrant its doing so. When the Company uses the facilities of other public utility organizations that are located along public thoroughfares or other such places, it may assess its applicant, customer, lessee, or developer, any charges associated with such use. When such facilities are located on the private property of the applicant, customer or lessee, the construction charge is that which would apply if the Company provided the construction.

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CONSTRUCTION CHARGES

- C 1.04 Construction charges are payable when application for service is made or when the account is rendered, at the option of the Company.

Where construction charges are specific to the approved SIP a \$200.00 non-refundable deposit is required prior to the commencement of construction. Customer's contribution may be paid in a onetime lump sum payment or by equal monthly instalments over a 12 month period. Where the Customer selects monthly instalments, the construction charge (maximum \$1,000.00) less the \$200.00 deposit will be evenly billed over that period and without interest. Late Payment interest charges will apply to any Unpaid balance. (See OIST Section 1 - Page 112a)

2. CONSTRUCTION ON A PUBLIC THOROUGHFARE

- 2.01 Monthly rates and rentals provide for a reasonable amount of construction for each service or facility which is to be considered as the first 161 meters or one-tenth of a mile (route measurement) of such measurement.

- 2.02 When construction, in addition to this reasonable amount as specified in subsection 2.01, is furnished to provide the facilities requested by the applicant, customer or lessee, a construction charge of \$38.00 per 30 meters or 100 feet applies (USOC 135) or else the actual expenses incurred by the Company where unduly high construction expense is incurred.

3. CONSTRUCTION ON PRIVATE PROPERTY

- C 3.01 When cable is installed to provide service, a construction charge applies based on the expenses incurred by the Company. Additional legal cost for easements, right of ways, etc., may also apply. If the customer or lessee provides, installs and maintains the poles or underground conduit, or does the trenching and back-filling for buried wire or cable, the construction charge will be reduced accordingly.
- 3.02 When construction is required to provide facilities to the building of the applicant, customer or lessee in which service is provided or the facilities are terminated, a construction charge applies based on the expense incurred by the Company.

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CONSTRUCTION CHARGES

3. CONSTRUCTION ON PRIVATE PROPERTY (Cont'd)

- 3.03 When it is necessary for the Company to provide special protective equipment because of electrical hazards on the premises of an applicant or customer, the Company may charge the customer all or part of the expense which it incurs thereby.

4. INTERIOR CONSTRUCTION

- 4.01 The Company normally installs exposed wiring in buildings except as follows:

- (a) If an applicant, customer or builder provides suitable conduit or other means of concealment, which is acceptable to the company, the latter installs wiring in it without additional charges.
- (b) Subject to the following conditions, the Company installs concealed wiring in a residential dwelling during construction without additional charge if requested sufficiently in advance by a duly authorized person:
- (1) the size of the building and the type and stage of construction are, in the Company's opinion, are suitable for the work to be performed.
 - (2) the Company decides the type of wiring to be used and the method of installing it.
 - (3) should the wiring become unusable after its installation, the Company installs other inside wiring by one of the other methods described in this Section.
 - (4) The Company does not guarantee that subsequent changes in or additions to wiring installed during construction will be concealed.

- 4.02 When the Company otherwise installs concealed wiring at the request of an applicant, customer or builder, the latter may be required to pay the difference between the cost of the work done and the cost that the Company would have incurred for exposed wiring.

- 4.03 When the Company has to use a non-standard method of wiring or installation because of the type of construction of a building, it may require the applicant, customer or builder to bear any unusual expense that the Company incurs.

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CONSTRUCTION CHARGES

4. INTERIOR CONSTRUCTION (cont'd)

- 4.04 The Company charges a Premise Work Charge for installing each pre-wired outlet at a single line residence, business customer. The activation of the pre-wired outlet is done by the Company at no additional premise work charge. Other elements of the Multi Element Service Charges apply accordingly.

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DIRECTORY LISTINGS

This tariff has been transferred to the Ontario Independent Services Tariff Manual

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PUBLIC TELEPHONE SERVICE

1. GENERAL

- 1.01 The Company furnishes, at its discretion, public telephone service primarily to make outgoing service available to the general public and determines the location of the service.

2. CONTRACT ARRANGEMENTS

- 2.01 The occupant of the premises on which service is to be furnished is to sign the standard public telephone service agreement, except when the Company arranges for space and installs public telephones without providing for supervision by the occupant.

3. LISTINGS

- 3.01 Public telephone services are listed in telephone directories only when the Company considers it necessary for the service in general.

4. EQUIPMENT

- 4.01 Public telephones are equipped with coin-collecting devices.

5. RATES AND CHARGES

- 5.01 A rate of \$0.25 (USOC -) applies for each originating local call.
- 5.02 Regular rates apply for message toll service.

SEMI-PUBLIC TELEPHONE SERVICE

1. GENERAL

- 1.01 Semi-public telephone service is a message-rate service furnished at the company's discretion at the following types of locations:
- (a) Where a public service does not seem warranted and there is an indication of combined customer and public usage.
 - (b) Where there is collective use of the service by guests, members or similar occupants of the premises and a business service is unsuitable.
- 1.02 Semi-public telephone service is furnished as main telephone service not as foreign exchange service.
- 1.03 The customer-agent is to sign the standard semi-public telephone service agreement with the Company.

2. SERVICE AND EQUIPMENT

- 2.01 Semi-public telephones are equipped with coin collecting devices and service is furnished on an individual line.

3. RATES AND CHARGES

- 3.01 The customer-agent is to guarantee an average minimum daily local message revenue for each semi-public telephone service as specified in the agreement referred to in sub-section 1.03.
- 3.02 Main-telephone receipts for originating local calls and message toll service are deposited in and collected from the coin telephone. The total local message receipts for one or more collection periods ending in the same billing period, are applied against the corresponding total amount of guarantee. A shortage is payable by the customer-agent on demand by the Company. An excess is not credited against the shortage for any collection period, nor against other amounts due to the Company from the customer-agent.
- 3.03 Local calls originating at semi-public telephones are charged at \$0.25 (USOC -) each.
- 3.04 Service charges for the installation of a semi-public telephone service are those for business service and apply in accordance with Section 110-3.

BUSINESS AND RESIDENCE SERVICE

1. GENERAL

- 1.01 The Company classifies a customer's service as business or residence for the application of exchange service rates according to its primary use.

2. BUSINESS SERVICE

- 2.01 The business classification applies when the service is used primarily or substantially for a commercial, industrial, professional, institutional, vocational or otherwise occupational purpose or for any purpose other than that of a domestic or family nature.
- 2.02 The business classification applies in such circumstances as the following:
- (a) When a directory listing indicates other than primarily domestic use.
 - (b) When the service is advertised or publicized in connection with any non-domestic use; except that the residence service of a person may be publicized in connection with the person's business service where the two services are in the same local service area.
 - (c) In boarding and rooming houses and other places in which four or more persons are accommodated for payment, and in residence quarters of any club, institution or similar place, where guests, boarders, employees or other persons not members of the customer's household have general access to the service.
- 2.03 If any part of the customer's service is used primarily for a non-domestic purpose or is in a location where the business classification would apply, the entire service is classified as business, except that a customer may have the following:
- a) When the customer's residence service is extended to equipment located on the premise of a telephone answering board.
 - b) A customer to both Business and Residence service may have either of the following:
 - (1) Connection of residence service with terminating equipment of the customer's business service.
 - (2) An additional telephone connected to the residence service at the location of the customer's business service.

BUSINESS AND RESIDENCE SERVICE

2. BUSINESS SERVICE (Cont'd)

- 2.04 When the Company is applying the residence classification but finds that the business classification is applicable, it may henceforth charge the appropriate business rate upon notifying the customer.

3. RESIDENCE SERVICE

- 3.01 The residence classification applies when the service is used primarily for domestic or family purposes and none of the requirements for the business classification exist.

GENERAL TARIFF

INDIVIDUAL AND PARTY LINE SERVICE

1. GENERAL

- 1.01 Individual line service is a grade of customer exchange service that provides for the connection of one telephone to a central-office line.
- 1.02 Two-party and four-party services are grades of customer exchange service that provide for the connection of two or four main telephones respectively to the same central-office line.

2. REGULATIONS

- 2.01 The Company reserves the right to determine which party-line telephones shall be connected to any central office line and to connect business and residence telephones to the same line when the service is not impaired thereby.
- 2.02 Arrangements may be made for a customer to have two main telephone services at different locations within the same wire-centre area so that calls for both services can be received at either or both service locations. An additional bell associated with the distant service is required at each location and is charged for at the regular rate.
- (a) If the two services are connected to the same central office line, no further arrangements are required, the two-party line service rate applies for each service.
- (b) If the two services are connected to different central office lines, the lines are interconnected in the central office without additional charge. Only one main telephone service can be connected to each central office line and the individual line service rate applies for each service.

3. RATES

- 3.01 Rates for individual, two-party and four-party services are given in Section 100.4.

CENTREX SERVICE

1. Switch 56 Data Service – General

- 1.01 Switch 56 Data Service provides customers with digital end to end connectivity through the switched network service by using the access components of a local access line and a digital data service unit.

The switch 56 Data Service functions in the DMS 10 Central Office switches. When the serving address is between 4.0 cable kilometers using 26 gauge Cable and 5.5 cable kilometers using 22 or 19 gauge cable from the serving DMS 10 Central Office switch. Beyond this distance, a special assembly is Required.

The Switch 56 Data Service Feature provides for digital call completion at speeds of up to 56 kilobits per second and allows the company to offer enhanced and intelligent switched high speed digital applications such as video conferencing, and medical imagery transfer.

The Switch 56 Data Service Unit is a proprietary standalone unit located at the customer premises that interfaces the network to perform network signaling, call supervision, functions and activates text functions as specified by network commands.

The Switch 56 Data Service Unit terminates on a 6 position teledapt connection arrangement, eliminating the need for costly special data cables.

The Switch 56 Data Service is offered on a monthly tariff rental basis.

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CENTREX SERVICE

1.02 RATES AND CHARGES

- a) The monthly rates for digital data locals up to 56 kilobits per second are as indicated below. Digital data locals may not be used for voice communication.

USOC	DESCRIPTION	MONTHLY RATE	SERVICE CHARGE
DSW 56	SW56 Data Access	\$71.50	\$215.00

*** The initial digital data local is \$215.00 . Each additional digital data local installed at the same time is \$75.00

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Effective 2001 11 15

Authority: CRTC Order 2001-821

Dated: November 14, 2001.

ADDITIONAL TELEPHONES

1. GENERAL

- 1.01 An additional telephone is a telephone connected with the same primary service as a main telephone.

2. REGULATIONS

- 2.01 Additional telephones are ordinarily installed in the same building as the main telephones but when facilities are available they may be installed:

- (a) On any premises of the same customer.
- (b) On premises of other than the customer if a separate primary service is furnished there.

NOTE: Channels that connect main and additional telephones in different buildings are subject to distance charges. (See Section 260 and Section 690).

- 2.02 The number of additional telephones with bells that may be installed with a main telephone is governed by the limitation on the number of bells installed on one line. The Company may determine the number of additional telephones without bells to be installed with a main telephone.
- 2.03 The Company does not undertake to provide satisfactory transmission on any call on which two or more telephones connected with the same service are used simultaneously.

3. RATES

- 3.01 Additional telephones are provided by the Company at the rates and charges specified in this Tariff.

MULTI-LINE TELEPHONE SYSTEMS AND KEY EQUIPMENT

1. GENERAL

- 1.01 Multi-line telephone systems and key equipment are arrangements of equipment that include operation features in addition to those regularly provided with the basic exchange services.
- 1.02 All telephones are normally located on continuous property. When equipment permits, a telephone may be located on a different property from that of the rest of the system, in which case, distance charges apply, as appropriate, to channels between buildings. (See Section 260).
- 1.03 When the Company has to install special equipment or incur any unusual expense, it may make an additional charge based on the equipment installed or additional expense incurred.
- 1.04 Items designated as destandardized are not available for new installations or for changes of address and will only be provided for existing systems if and when equipment is available from returns to stock.

2. SERVICE FEATURES

- 2.01 Multi-line telephone systems and key equipment provide one or more of the following service features, according to the specifications in each case:
- (a) Pick-up, an arrangement whereby a telephone may be connected to any one of two or more lines.
 - (b) Holding, an arrangement whereby a telephone may be disconnected temporarily from a line in use without breaking the connection.
 - (c) Line illumination, provided only with Multi-line telephone systems, an arrangement whereby illumination of the button associated with a line indicates that a call on the line is waiting to be answered or the line is in use. Systems with this feature are referred to herein as illuminated systems.
 - (d) Wink-hold, provided only with illuminated systems, is an arrangement whereby flashing illumination of the button associated with a line indicates that a call has been answered and is being held.
 - (e) Cut-off, an arrangement whereby the use of a line by other telephones may be controlled, or bells or other equipment may be disconnected from a line.

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MULTI-LINE TELEPHONE SYSTEMS AND KEY EQUIPMENT

2. SERVICE FEATURES (Cont'd)

- (f) Exclusion, an arrangement whereby the use of a line by other telephones may be controlled.
- (g) Intercom, an arrangement which permits exchange of communication with one another.

3. MULTI-LINE TELEPHONE SYSTEMS

3.01 Vantage 8

Vantage 8 is an electronic multi-line push-button telephone system having a capacity for eight telephones and six central office lines. The following rates and charges apply in addition to other applicable rates and charges.

USOC	DESCRIPTION	MRC	SC
817	Common Equipment, each system	\$24.00	MESC
818	Esprit telephone set	\$10.50	MESC

3.02 Delphi 6 Electronic Key Telephone System (Destandardized)

USOC	DESCRIPTION	MRC	SC
702	EKS 612 - Key System Unit	\$30.00	MESC
703	6 Button Set	\$10.50	MESC

3.03 BUS COM 16 and 32

USOC	DESCRIPTION	MRC	SC
813	BUS COM 32, Basic System	\$50.00	MESC
806	BUS COM 16, Set	\$10.50	MESC
810	BUS COM, Hands free Set	\$14.05	MESC

MULTI-LINE TELEPHONE SYSTEMS AND KEY EQUIPMENT

3.04 Meridian Norstar

Meridian Norstar is a digital, multi-line, push-button telephone system. The Meridian Norstar 308 system has a capacity of 8 telephones and 3 Central Office lines. The Meridian Norstar 616 system has a maximum capacity of 16 telephones and 6 central office lines. The following rates and charges apply in addition to other applicable rates and charges:

USOC	DESCRIPTION	MRC	SC
N16SX	Norstar 616 KSU Common Equipment DRS	\$35.00	\$75.00
NCMS1	Call Identification Interface CII	\$14.95	MESC

The Meridian Norstar 308 system may be provided under a three year rate stability plan and two-tier charges. Total charges for each plan is the sum of a fixed Tier A (USOC N308X) rate which relates solely to the capital cost of equipment and applies for three years, plus a Tier B (USOC N308M) rate which relates to continuing operating costs and applies for the life of the service.

USOC	DESCRIPTION	MRC	SC
N308M	Norstar 308 KSU DRS	\$ 6.00	\$250.00
N308X	Norstar 308 KSU Common Equipment DRS	\$22.95	

MULTI-LINE TELEPHONE SYSTEMS AND KEY EQUIPMENT

3.05 Meridian Norstar Key Telephone Sets and Busy Lamp Field Module

The following rates and charges apply in addition to other applicable rates and charges:

USOC	DESCRIPTION	MRC	SC
NSASX	M7208 8 Button Tel	\$10.95	MESC
NSBSX	M7310 10 Button Tel	\$13.95	MESC
NSCSX	Busy Lamp Field Module	\$ 5.00	MESC

The Meridian Norstar Key telephone sets may be provided under a three year rate stability plan and two tier charges. Total charges for each plan is the sum of a fixed Tier A (USOC NSA33, NSB33, NSC33, NSD33) rate which relates solely to the capital cost of equipment and applies for three years, plus a Tier B (USOC NSABM, NSBBM, NSCBM, NSDBM, NSEBM) rate which relates to continuing operating costs and applies for the life of the service.

USOC	DESCRIPTION	MRC	SC
NSA33	M7208 8 Button Tel	\$10.50	
NSB33	M7310 10 Button Tel	\$12.50	
NSC33	Busy Lamp Field Module	\$ 5.90	
NSD33	Analog Terminal Adapter	\$ 6.95	
NSABM	M7208 8 Button Tel	\$ 1.95	\$25.00
NSBBM	M7310 10 Button Tel	\$ 1.95	\$25.00
NSCBM	Busy Lamp Field Module	\$.60	\$25.00
NSDBM	Analogue Terminal Adapter	\$ 1.00	\$20.00
NSEBM	Programming Charge		\$20.00

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Dated May 16, 1996

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MULTI-LINE TELEPHONE SYSTEMS AND KEY EQUIPMENT

4. MISCELLANEOUS EQUIPMENT

USOC	DESCRIPTION	MRC	SC
609	D1 - intercom telephone or line	\$3.70	NRSC

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Authority: CRTC Order 96-438

Dated May 16, 1996

Effective 1996 04 26

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INTRA AND EXTRA EXCHANGE CHANNELS

1. GENERAL

1.01 The regulations and charges herein apply to channels that are provided to meet special requirements of customers and also the extension of primary exchange services beyond the base rate area but within the exchange area of the serving exchange. Such charges are in addition to the other rates and charges applicable.

1.02 Charges are based on the provision of standard arrangements of equipment and facilities. When it is necessary for the Company to install special equipment or to incur any unusual expense in order to provide any of such channels, it may make an additional charge based on the equipment installed or other unusual expense incurred.

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INTRA AND EXTRA EXCHANGE CHANNELS AND DISTANCE CHARGES

3. LOCAL CHANNELS

3.01 General

- (a) Charges or rentals apply as follows to local channels between points in the same exchange, other than central office lines:
- (1) between service points
 - (2) between service points and the rate centre location or wire centre used as a measuring point on an inter-exchange channel provided for the customer.

For the purpose of this section, a service point relates to a demarcation point, on a customer's premise, at a mutually agreed point which is eight inches from the closest non-competitive cable terminal or at the first logical point of entry on the customer's premise.

- (b) Voice-grade local channels are furnished by the Company with a band-width to carry telephone speech or its equivalent.
- (c) The monthly channel charge provides for one pair of wires or the equivalent between the telephone or service points.

The multi element service charges apply to the connection of a local channel to the service point which is the demarcation point.

GENERAL TARIFF

INTRA AND EXTRA EXCHANGE CHANNELS AND DISTANCE CHARGES

3.01 General (Cont'd)

(d) When a multi-wire channel is provided, the following apply:

- (1) A charge applies for each pair of wires on the equivalent that is part of the channel when provided for the following, solely or in combination:
 - a. For duplex operation.
 - b. To connect customer-provided or lessee-provided equipment.
 - c. Solely within the exchange and with no inter-exchange connection.
- (2) When an additional single wire or the equivalent is used, it is charged for as a channel.
- (3) The initial 400 metre distance or 1/4 mile charge, if applicable, applies only once.
- (4) Multi-wire channels provided under any other circumstances than specified above are charged for as single channels.

3.02 Rates and Charges

(a) Channels between buildings on different properties:

(1) Two-point voice grade local channel:

USOC	DESCRIPTION	MRC	SC
302	Off premise channel - bus and res Initial 1/4 mile or fraction thereof	\$2.30	MESC
303	Off premise channel - bus and res Each additional 1/4 mile or fraction thereof	\$0.80	MESC

(b) Channels between buildings on the same continuous property:

(2) Two-point voice grade local channel:

USOC	DESCRIPTION	MRC	SC
834	Channel between buildings. Flat rate charge, bus and res	\$4.60	MESC

GENERAL TARIFF

FOREIGN-EXCHANGE SERVICE

1. GENERAL

- 1.01 Foreign-exchange service is primary exchange service furnished from an exchange which does not normally serve the area in which the foreign-exchange customer is located. It is provided at the discretion of the Company and subject to the availability of suitable facilities and to the requirements of exchange service and message toll telephone service.
- 1.02 Foreign-exchange service is furnished with individual line service, except as otherwise specified in this Tariff.
- 1.03 Foreign-exchange service is furnished in accordance with the methods that best suit plant and operating requirements of the Company. When the Company has to install special equipment or incur any unusual expense in order to furnish the service, an additional charge based on the equipment installed or other expense incurred. The Company may also specify an initial service period in excess of that otherwise applicable, in accordance with Section 80-20.01.
- 1.04 Extra listings are provided without additional charge as follows:
- (a) When the customer has service from each exchange:
one listing provided in the alphabetical list of the foreign exchange and one in that of the normal exchange.
 - (b) When the customer has service from the foreign exchange only:
one listing provided in the alphabetical list of the normal exchange.
 - (c) Such listings contain a suitable reference to the service furnished from the other exchange.
- 1.05 Service charges and the local-service area of telephones connected for foreign-exchange service are those of the foreign exchange.
- 1.06 The channel measurement and rate distance for the inter-exchange part of each central-office line or trunk line are specified as follows:
- | | |
|---------------------------|-----------------|
| Channel measurement | See Section 690 |
| Rate distance | See Section 690 |
- 1.08 The monthly charge is that specified in Section 690.0

GENERAL TARIFF

EMERGENCY-REPORTING AND ALERTING SYSTEMS

1. GENERAL

- 1.01 Emergency-reporting and alerting systems are available to municipalities and other organizations for the transmission by telephone of reports of fires or other emergencies.
- 1.02 The municipality is to conduct any negotiations that it considers necessary with fire underwriters about fire insurance classifications or other matters affecting the service.

2. TELEPHONE-TYPE ALERTING SYSTEM

2.01 General

A special telephone answering/conference device in the central office connects the person calling the fire department with the individual line services of the designated volunteer firemen. These services are simultaneously disconnected from regular exchange service and the bell at each telephone rings until the telephone is answered. A Fire Phone Key may be provided at the firemen's premises to activate a fire alarm siren provided by the municipality.

2.02 Rates and Charges

The following rates and charges apply and are in addition to other applicable rates and charges:

USOC	DESCRIPTION	MRC	SC
699	Common Equipment	\$10.80	MESC
700	Fire Phone Key	\$0.95	MESC

GENERAL TARIFF

MISCELLANEOUS EQUIPMENT AND SERVICES

1. GENERAL

1.01 Miscellaneous equipment is provided at the rates and charges specified.

1.02 Items shown as destandardized are only available on returns to stock.

2. CORDS

2.01 General

Where applicable, a cord charge is made when the company initially provides one for a customer and is in addition to other applicable rates and charges. Long cords are provided in black and in certain standard colours.

2.02 Cord Charges

Spring receiver cords

USOC	DESCRIPTION	MRC	SC
	Long cord - 13 foot (or metric equivalent length) with Modular plug	N/C	MESC

3. JACK AND PLUG EQUIPMENT

USOC	DESCRIPTION	MRC	SC
405	Plug - 4 prong (destandardized)	\$0.45	MESC
673	Special Service Modular Jack for FAX and computer	\$0.90	MESC
682	Weather-proof Modular Jack	\$2.40	MESC

MISCELLANEOUS EQUIPMENT AND SERVICES

4. SIGNALS

4.01 Signals Operated by Central-Office Ringing Current

- (a) Regular type bells for indoor locations are provided without additional charge with main and additional telephones; one bell for each telephone.
- (b) The bell for certain types of telephones is regularly installed separately from the telephone but within a distance from the telephone that is determined by equipment specifications. All other separately installed bells are classed as additional bells.
- (c) Channels connecting signals in a different building from that in which the related telephone is located are subject to a distance charge (See Sections 260 and 690).
- (d) Rates and Charges
- (1) Additional bell - indoor

USOC	DESCRIPTION	MRC	SC
410	Inside Bell - loud	\$1.35	MESC
686	Extension Bell	\$1.25	MESC

(2) Additional bells - outdoor

USOC	DESCRIPTION	MRC	SC
687	Loud-ringing Bell	\$1.80	MESC
409	External Bell - large, waterproof	\$4.05	MESC
	Stinger Ringer 90	\$6.00	MESC

MISCELLANEOUS EQUIPMENT AND SERVICES

5. TOUCH CALL (PUSH-BUTTON DIALING)

5.01 General

Touch-call provides for the originating of telephone calls by the means of push-buttons. Instead of a dial using a Touch-Call telephone set, either Digipulse or Touch-Tone, suitably equipped with push-buttons.

5.02 Digipulse

Digipulse uses dial pulses for originating calls that are internally generated within the telephone set and activated by the set's push-buttons.

5.03 Touch-Tone

Touch-Tone service uses tones generated by the central office equipment and under the control of the telephone set push-buttons to originate calls. Both a Touch-Tone line feature and a Touch-Tone telephone set are required to provide this service.

- (a) Rates for the Touch-Tone line feature are in addition to other applicable rates and charges as specified in the Company's Tariff.

Touch-Tone Line Feature:

USOC	DESCRIPTION	MRC	SC
408	Business Line	Included	MESC
407	Residence Line	\$2.55	MESC

MISCELLANEOUS EQUIPMENT AND SERVICES

6. TELEPHONE STATION EQUIPMENT

The rates for telephone station equipment are in addition to other applicable rates and charges including primary exchange service and Touch Tone Line Feature as specified in the Company's Tariff.

6.01 Type 500 Telephone Sets

- (a) Type 500 telephone sets are black in colour and are provided with a rotary dial, spring receiver cord, a mounting cord approximately 5 feet long and are available for desk or wall mounting.

USOC	DESCRIPTION	MRC	SC
105 or 210 when used as an extension set	Type 500 set - Business	\$2.25	MESC
104 or 110 when used as an extension set	Type 500 set - Residence	\$1.45	MESC

- (b) Type 500 sets are also available in standard colours, other than black, for which the following colour service charge is applied:

USOC	DESCRIPTION	MRC	SC
106	Colour charge (other than Black) for basic rotary-dial type 500 sets	N/C	\$9.70

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MISCELLANEOUS EQUIPMENT AND SERVICES

6. TELEPHONE STATION EQUIPMENT (Cont'd.)

6.02 Touch Call Station Equipment

(a) Basic Touch Tone Telephone Sets

USOC	TYPE OF SET		MRC	SC
115 114	CITATION 2020 (Note 1)	Bus Res	\$3.05 \$2.25	MESC MESC
109 108	ITT 2500	Bus Res	\$3.05 \$2.25	MESC MESC
113 112	ITT 3554	Bus Res	\$3.05 \$2.25	MESC MESC
107 106	JAZZ (Note 1)	Bus Res	\$3.05 \$2.25	MESC MESC
119 118	SYMPHONY 1000 (Note 1)	Bus Res	\$3.05 \$2.25	MESC MESC
	DAKOTA 1000 (Note 1)	Bus Res	\$3.05 \$2.25	MESC MESC

- Note 1. Provided on Individual Line service only.
2. Touch Tone sets require a Touch Tone line feature for which an additional charge is made, refer to 5.03 (a).

MISCELLANEOUS EQUIPMENT AND SERVICES

6. TELEPHONE STATION EQUIPMENT (Cont'd)6.02 Touch Call Station Equipment (Cont'd)(c) Touch Tone Telephone Sets with Memory

All of the telephone sets listed below are provided on Individual Line Service only.

USCO	TYPE OF SET		MRC (Note 1)	SC
117 116	CITATION 2022	Bus Res	\$4.55 \$3.75	MESC MESC
145 144	DEBUT	Bus Res	\$4.55 \$3.75	MESC MESC
141 140	DITTO-PLUS (Destandardized)	Bus Res	\$4.55 \$3.75	MESC MESC
137 136	PANASONIC EASA PHONE	Bus Res	\$4.55 \$3.75	MESC MESC
147 146	SIGNATURE	Bus Res	\$4.55 \$3.75	MESC MESC
149 148	SOLO	Bus Res	\$4.55 \$3.75	MESC MESC
126 125	SYMPHONY 3000	Bus Res	\$4.55 \$3.75	MESC MESC
128 127	SYMPHONY 5000	Bus Res	\$4.55 \$3.75	MESC MESC
168 167	JAZZ 4200	Bus Res	\$4.55 \$3.75	MESC MESC
- 142	TEL-EASE	Bus Res	\$4.85 \$4.00	MESC MESC

Note 1. Requires Touch Tone Line feature, refer to 5.03 (a)

MISCELLANEOUS EQUIPMENT AND SERVICES

6. TELEPHONE STATION EQUIPMENT (Cont'd)6.02 Touch Call Station Equipment (Cont'd)

- (d) Optional 2 Line Pick Up and Hold feature for use with Panasonic Easa Phone, Sympony 5000 and Jazz 4200 telephone sets. Additional charges as follows:

USOC	FEATURE	MRC	SC
	2 LINE PICK UP AND HOLD	Bus Res	MESC MESC
		\$3.00 \$2.00	

MISCELLANEOUS EQUIPMENT AND SERVICES

This equipment is for use by customers with impaired hearing or where it is desired to amplify sounds transmitted to a telephone so equipped. The Company does not guarantee that results with the equipment will be satisfactory in any case of impaired hearing.

(2) Rates and Charges

All monthly rates in addition to the basic service rate apply.

USOC	DESCRIPTION	MRC	SC
701	Amplified Handset	\$3.50	MESC

7. TOLL RESTRICTER

7.01 Toll Restrictor is a service provided at a customer's request to block access to long-distance service.

7.02 The following rates and charges apply:

USOC	DESCRIPTION	MRC	SC
822	Toll Restrictor - per line	\$10.00	MESC
821	Business Residence		MESC

MISCELLANEOUS EQUIPMENT AND SERVICES

8. CUSTOM CALLING FEATURES

- 8.01 These features are furnished with individual line service, excluding the semi-public telephone service. They are provided through a digital central office, subject to the availability of suitable facilities.
- 8.02 The following custom calling features are provided:
- (a) Call Forwarding provides for the transfer to another telephone of incoming calls by dialling a code and the telephone number of the service to which the calls are to be transferred.
 - (b) Speed Calling permits a customer to place calls to a previously designated list of frequently called numbers by dialling a speed call code rather than the complete number. There are two list lengths being 8 entries and 30 entries.
 - (c) Three-way Calling provides for holding an existing call and, by dialling a prefix code and the telephone number of a third telephone, extending the call to that telephone. This feature provides that only one of the three telephones may be outside the local service area of the telephone establishing the three-way call.
 - (d) Call Waiting provides the ability for a customer to receive an incoming call when his central office line is in use. The called party hears a tone indicating an incoming call is waiting. At that point he can put the existing call on 'hold', or disconnect, and then receive the incoming call.

MISCELLANEOUS EQUIPMENT AND SERVICES

8. CUSTOM CALLING FEATURES (Cont'd)

8.03 The following rates and charges apply and are in addition to other applicable rates and charges:

(a) Call Forwarding

USOC	DESCRIPTION	MRC	SC
824	Business	\$4.95	MESC
823	Residence	\$3.40	MESC

(b) Speed Calling

USOC	DESCRIPTION	MRC	SC
854	8 code - Business	\$5.25	MESC
853	8 code - Residence	\$3.65	MESC
856	30 code - Business	\$7.25	MESC
855	30 code - Residence	\$5.70	MESC

(c) Three-Way Calling

USOC	DESCRIPTION	MRC	SC
852	Business	\$5.55	MESC
851	Residence	\$4.00	MESC

(d) Call Waiting

USOC	DESCRIPTION	MRC	SC
826	Business	\$5.55	MESC
825	Residence	\$4.00	MESC

MISCELLANEOUS EQUIPMENT AND SERVICES

8. CUSTOM CALLING FEATURES (Cont'd)(e) Vertical Service Package

USOC	DESCRIPTION	MRC	SC
830	<u>Business Package #1,</u> Any two of the following: CF, CW, and SP8	\$8.00	MESC
829	<u>Residence Package #1,</u> Any two of the following: CF, CW, and SP8	\$5.50	MESC
828	<u>Business Package #2,</u> Includes all of the following: CF, CW, and SP8	\$11.00	MESC
827	<u>Residence Package #2,</u> Includes all of the following: CF, CW, and SP8	\$7.50	MESC

MISCELLANEOUS EQUIPMENT AND SERVICES

9. BUSY LINE VERIFICATION AND INTERRUPTION

9.01 GENERAL

- (a) Customers may obtain operator assistance in verifying if a called line is actually in use (busy).
- (b) Operator interruption of a conversation in progress on a called line may also be requested.
- (c) Verification and interruption services are furnished where and to the extent that facilities permit.

9.02 DESCRIPTION OF SERVICE

- (a) A charge as specified in 14.03 (a) below applies each time an operator verifies a called line and hears voice communication.
- (b) A charge as specified in 14.03 (b) below applies each time an operator interrupts a conversation that is in progress on a called line.
- (c) If an operator both verifies the condition of a line and interrupts conversation on the same request, only the interrupt charge applies.
- (d) The charge for interruption applies whenever an operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.
- (e) Charges for verification/interruption service may be billed to a Bell Calling Card. Charges may not be billed on a third number basis or on a collect basis to the number being interrupted.
- (f) In the case of requests originated from public telephones, if as a result of interruption the called line is cleared and, at the calling party's request, the operator completes the call, a charge as specified in Item 290 of the Bell Canada General Tariff CRTC 6716 applies in addition to the interruption charge.
- (g) A verification charge does not apply if the called line is not in use (not busy).
- (h) Verification or interruption charges do not apply when an operator encounters a trouble condition or has reason to believe that a trouble condition exists or that the receiver of the called line is off-hook. Also, the charges do not apply in the case of requests originated from Bell Relay Service.

MISCELLANEOUS EQUIPMENT AND SERVICES

9. BUSY LINE VERIFICATION AND INTERRUPTION (Cont'd)

9.03 RATES

- (a) Busy Line Verification \$2.00
- (b) Busy Line Interruption \$4.25

MISCELLANEOUS EQUIPMENT

12. CALL MANAGEMENT SERVICE

- 12.01 Call Management Service (CMS) is comprised of network-based line features which are furnished with individual-line primary exchange services except Public and Semi-Public Telephone services. CMS will be available to multi-line and Centrix customers as the availability of suitable terminal equipment exists. The provision of these features, and the ability to furnish the telephone number from which a call originates, are available from a DMS-10 switch and are subject to the availability of suitable facilities.
- 12.02 Notwithstanding any other provisions of the Company's tariffs and as an exception to Section 80 13, any non published telephone number from which a call originates is furnished, as facilities permit, on a call-by-call basis to CMS customers.
- 12.03 (a) Any persons wishing to protect the anonymity of their calling number may use per call Call Display Blocking. No charge is made for using per call Call Display Blocking.
- (b) Per Line Call Display Blocking is provided upon request, to social service agencies (including crisis lines, community health clinics, shelters for victims of domestic violence and public law enforcement agencies) and customers identifying themselves as victims or potential victims of violence.
- (c) The Call Return Disabled Feature is available to the call originating subscriber.
- 12.04 The following CMS features are provided:
- (a) Call Display provides the means to activate the CMS customer's visual display of the telephone number from which the call is originating. In order to access this feature the customer must have a display device which is compatible with CMS. Certain telephone sets offered in Section 490 provide such a display device.
- (b) Call Return enables the customer to automatically re-dial the telephone number of the last incoming or outgoing call, whether the call is answered or not. If the number is busy, the network grants its availability for a period of 30 minutes and, when it is free, notifies the customer by a distinctive ringing signal. The call is automatically processed when the customer answers.

MISCELLANEOUS EQUIPMENT

(c) Call Trace allows the called customer to have the last incoming call traced and the telephone number recorded by the Company for use by law enforcement agencies. Call Trace is offered as part of the basic network access service to individual line customers.

(d) Call Screen lets you create your own list of up to 32 telephone numbers to screen out. When any of these callers try to call you, they'll hear a recorded message: "The party you are trying to reach has chosen not to take calls at this time". You won't even hear the phone ring.

12.05 The following rates and charges apply to each CMS feature or group of CMS features for each line equipped and are in addition to other applicable rates and charges:

DESCRIPTION	MRC - RES	MRC - BUS	SC
1 feature	\$4.75	\$7.00	NESC
2 features	\$7.00	\$10.50	NESC
3 features	\$8.75	\$13.00	NESC
Call Trace			
a) \$ 5.00 per successful trace			
b) \$10 Monthly Maximum			

For administration purposes the following USOCs are provided to count the quantity and type of features.

USOC		DESCRIPTION
RESIDENCE	BUSINESS	
165	166	Call Display
3201	3201	Call Return
173	174	Call Screen
		Call Trace

MISCELLANEOUS EQUIPMENT

13. VISTA 10, 100 AND 200 TELEPHONE SETS

- 13.01 The Vista 100 and 200 are touch-tone equipped individual telephone sets designed to work with the Company's Call Management Service (CMS), Section 490 - 12.

Vista telephone sets are provided to customers with individual-line primary exchange service subject to availability.

- 13.02 Set features include visual display, hold, link, redial, message waiting indication and programmable memory keys.

Vista 100 provides a 1-line display and 6 programmable keys.

Vista 200 provides a 2-line display and 10 programmable keys.

- 13.03 A monthly rate as specified below applies for each telephone. Service charges apply in accordance with Section 110.

USOC	DESCRIPTION	HRC	SC
150	Vista 10	\$3.50	NESC
151	Vista 100	\$4.75	NESC
152	Vista 100 additional set	\$3.95	NESC
153	Vista 200	\$5.95	NESC
154	Vista 200 additional set	\$4.95	NESC

Note 1: The additional set can be either type 100 or 200.

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MISCELLANEOUS EQUIPMENT

14. MERIDIAN SETS

The following are touch tone equipped individual telephone sets designed to work with the Company's Call Management Service (CMS), Section 490 - 12.

USOC	DESCRIPTION	MRG	SC
4205	Meridian Basic Set	\$5.25	MESC
4206	Meridian 9216 Featured Set	\$6.95	MESC
4207	Meridian 9316 Handfree Set	\$7.95	MESC

15. INTRODUCTORY OFFER

For Individual Line Touch Tone customers who take one or more Custom Calling Features, Ident-A-Call, Call Management Service or Call Answer/Voice Roll the Monthly Rate is waived for the first month.

INTER-EXCHANGE SERVICES - GENERAL

1. GENERAL

- 1.01 Inter-Exchange services and channels provide for communication between exchanges or other rate centres.
- 1.02 The Company does not set rates for Message Toll Service which include:
- (a) Two-point service
 - (b) Conference service
 - (c) Overseas service
 - (d) Ship, Train and Aircraft service.
- 1.03 The Company also does not set charges and rentals for those portions of leased or rented Inter-Exchange channels and associated equipment that extend or are provided beyond the point of connection of the Company's facilities with those of other Carriers.
- 1.04 Rates and charges for Message Toll Service and for Inter-Exchange channels and equipment extending beyond the point of connection with other Carriers, are contained in the approved tariffs of the inter-connecting Carriers and a copy of the relevant sections of these tariffs may be inspected at the Company's business office during regular business hours.

INTER-EXCHANGE DISTANCE CHARGES - GENERAL

1. GENERAL

1.01 Inter-exchange distance charges or rentals apply to channels provided between exchanges or other rate centres.

1.02 The Company provides voice-grade, inter-exchange, channels with band-widths to carry telephone speech or its equivalent.

2. CHANNEL MEASUREMENT

2.01 Voice-Grade Channels

(a) For a two-point channel, the distance charge or rental is based on the rate distance between wire centres or rate centres (Section 100-1.02) in the exchanges in which the customer's or lessee's telephones or service points are located as follows:

(1) Adjoining exchanges -
between wire centres in whose areas the telephones or service points are located except as in (2) below.

(2) Non-adjoining exchanges -
between the rate centres of exchanges, except for a channel provided between an exchange or rate centre of the Company and a rate centre of another telephone company in which case the measurement is made between the two rate centres via the point(s) of connection. The percentage of this measurement which lies in the Company's territory is then applied to the actual airline distance between the rate centres to determine the charge for the Company's portion.

OTHER SERVICES AND FACILITIES - GENERAL

1. GENERAL

- 1.01 The following sections in the 800 and 900 series, specify rates, rentals, charges and regulations for the following:
- (a) Telephone services other than exchange and inter-exchange service.
 - (b) Use of certain customer-provided equipment with the Company's facilities.
 - (c) Lease of channels.
 - (d) Arrangements for data transmission.
- 1.02 The foregoing are at the discretion of the Company and, where applicable, subject to the availability of suitable facilities and the requirements of exchange service and message toll telephone service.
- 1.03 When it is necessary for the Company to install special equipment or to incur any unusual expense in order to meet the special requirements of an applicant or customer, the Company may make an additional charge based on the equipment installed or other unusual expense incurred.

VOICE MAIL / CALL ANSWER SERVICE

1. GENERAL

- 1.01 Voice Mail / Call Answer service is available in various configurations to handle voice messages for business and residential customers.
- 1.02 The facilities for the service are located in the central office and are remotely controlled from any Touch-Tone telephone. A personal password is used to ensure privacy and security.
- 1.03 In its basic form, a call answering service is provided and incoming calls not answered directly are routed to a personalized pre-recorded announcement requesting callers to leave a voice message to be subsequently retrieved by the subscriber.
- 1.04 Additional features that may be provided depending on the facilities of the facilities of the Company are:
- delete, replay, save or transfer messages to another Voice Mail box
 - determine time and date that a message was left
 - send Voice Mail directly to another box holder and receive confirmation that the message was sent
 - notification sent to a preassigned telephone number or pager that a new message has been received
 - messages automatically delivered to another telephone number at a specified time of day
 - Pause, fast forward and rewind features available when playing back messages

2. RATES AND CHARGES

The following rates and charges for Voice Mail Service are in addition to other applicable rates and charges as specified in the Company's Tariff but provide for the required IVMS access arrangements (see subsection 3.) .

USOC	DESCRIPTION	MRC	SC
426	Business - Call Answer	\$7.95	MESC
425	Residential - Call Answer	\$4.95	MESC

VOICE MAIL / CALL ANSWER SERVICE

3. INTEGRATED VOICE MESSAGE SYSTEM (IVMS)

3.01 IVMS is a Digital Multiplex System's (DMS) based service providing the integration between a DMS central office and an external Voice Messaging System (VMS), either Company or Customer-provided, using Simplified Message Desk Interface (SMDI) technology. IVMS includes the required access arrangements to allow voice information to be transferred between the DMS switching equipment and the VMS.

3.02 IVMS is provided with Touch-Tone equipped Individual-line service.

3.03 IVMS provides the capability of answering calls and recording messages associated with these calls.

3.04 The following rates and charges apply for IVMS access arrangements and are in addition to other applicable rates and charges. The rates and charges for the company's Voice Mail / Call Answer service in subsection 2 provide for the required IVMS access arrangement.

USOC	DESCRIPTION	MRC	SC
	Data Access Port, each (See Note 1)	\$285.00	See Note 2)
	Voice Access Lines, each	\$50.00	MESC

Note 1: In addition, a Schedule 4 type 4 Data Channel (distance charges as specified in Section 260) with a company provided private line 202 type modem on each end is required between the DMS central office and the VMS equipment located in the DMS wire-centre area. The monthly rate for each 202 type modem is \$40.00 (USOC) with a service charge of \$100.00.

Note 2: Where no service charge is specified, see Service Charges, Section 110.

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

1. GENERAL

- 1.01 Equipment, apparatus, or devices provided by a customer shall only be attached to or connected to or used with the Company's facilities in accordance with the requirements stated herein or such further and other requirements as may be specified from time to time by the Company.
- 1.02 Such equipment, apparatus, or devices shall be suitable for operation or use with the Company's facilities.
- 1.03 Any such attachment, or connection to or use with the Company's facilities shall be such that, in the Company's opinion, it does not damage, interfere with or create a hazard of damage or impair the functioning of the Company's service, equipment or channels or create a hazard of danger to the users of the Company's service, equipment or channels, its employees or the public.
- 1.04 The customer shall not have, acquire, secure, or derive any property or patent right in or control over the Company's equipment, apparatus, lines, channels or devices to which such attachment, connection or use is made or any property or patent right in or control over the design, function, operation or layout of the Company's equipment, apparatus, lines, channels or devices. The Company reserves the right to change, in whole or in part, the design, function, operation or layout of its equipment, apparatus, lines, channels or devices as it considers necessary. The Company shall not be responsible to the customer for any of his equipment, apparatus or devices, either in whole or in part, which ceases to be compatible with the Company's facilities or become inoperative because of such changes to the Company's equipment, apparatus, lines, channels or devices.
- 1.05 The Company does not make any representation that its facilities are adapted to the use of the customer-provided equipment, apparatus or devices.
- 1.06 The Company may make such tests and inspections as it considers necessary to determine whether the customer is complying with any or all requirements herein. If, in the Company's judgement, such attachments or connections or use with the Company's facilities do not conform with these requirements, the Company may, at any time, take such action as necessary or remove the attachment or interrupt or terminate the connection or use with the Company's facilities.

GENERAL TARIFF

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

1. GENERAL (Cont'd)

- 1.07 When such attachment or connection to or use with the Company's facilities causes the Company to incur any unusual expense or any loss or damage it may recover any such unusual expense or any such loss or damage from the customer.
- 1.08 The limitation of the Company's liability in the attachment, connection or use by a customer or any other person of such customer-provided equipment, apparatus or devices is specified in Section 80-16.
- 1.09 Only customer-provided terminal equipment certified under the Terminal Attachment Program of the Government of Canada may be connected to the Company's facilities.

2. SINGLE LINE SERVICE2.01 Individual Line Service

Individual line business and residential customers may provide and connect certified terminal equipment (item 1.09) to the Company's jack connection.

Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.

2.02 Two-Party and Four-Party Line Service

Two-party and four-party line customers may provide and attach certified telephone equipment (item 1.09) to the Company's jack connection.

Telephone equipment must be inspected and approved by the Company prior to connecting to two-party line and four-party line services.

3. MULTI LINE SERVICE

- 3.01 Multi-line customers may provide and attach to the Company's facilities certified terminal equipment (item 1.09). The equipment is connected at the demarcation point on the customer's premises.

- 3.02 Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

4. DIAGNOSTIC MAINTENANCE CHARGE

- 4.01 The customer, residence or business, is responsible for the operation and maintenance of customer-provided equipment, apparatus or devices attached or connected to or used with the Company's facilities.
- 4.02 When diagnostic testing is made to determine the source of a trouble, and only if the source of the trouble is found to be within the customer-provided equipment, apparatus or devices, MESC charges apply as listed in 110.3.

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DATA SERVICES

1. GENERAL

- 1.01 FRONTENAC.NET is a North Frontenac Telephone Company Ltd. information service that provides access to the internet for individual line residence and business customers. It is not available for use on two and four party lines. The internet is a global network of computers that enables connected computers to communicate employing TCP/IP protocols. The Internet gives the user access to enormous global information databases, electronic mail, news services, file transfer and group discussions.

2. ACCESS

- 2.01 Internet service is provided through dial-up (non-dedicated) access and dedicated access.
- 2.02 Dial-up access is provided through terminal servers equipped with dial-up synchronous modems. Customers dial into a terminal server that allows personal computers equipped with a modem to communicate with the Internet using TCP/IP protocols. Customers will be provided a TCP/IP address, a local calling number and one mail box on the server.
- 2.03 Dial-up access is based on dynamic Internet Protocol (IP) addresses and provides Serial Line Interface Protocol/Point to Point Protocol (SLIP/PPP) access to the Internet.
- 2.04 Dedicated access provides a direct connection to the Internet at speeds up to 56 kbps.

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DATA SERVICES

3. RATES AND CHARGES

- 3.01 The Internet access service and features are subject to a minimum one month billing.
- 3.02 Usage is billed on an incremental basis of 60 minutes. Any fraction of an increment is regarded as whole increment.
- 3.03 Dial-up access is available on a monthly basis or an annual basis (payment in advance for a 12 month period). Customers who subscribe on an annual basis realize a 20% increase in usage hours.
- 3.04 The monthly recurring charges for dial-up access are as follows:

USOC	DESCRIPTION	MRC	HRS/MO	ADDL. HRS	SC
NETMA	Occasional	\$ 9.95	5	\$1.00	NIL
NETMB	Basic	\$19.95	30	\$0.60	NIL
NETMC	Intermediate	\$29.95	60	\$0.60	NIL
NETMD	Advanced	\$39.95	90	\$0.60	NIL

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DATA SERVICES

3. RATES AND CHARGES (Cont'd.)

3.05 The annual charges for dial-up access are as follows:

USOC	DESCRIPTION	ANNUAL CHARGE	ANNUAL HRS	ADDL HRS	SC
NETAA	Occasional	\$119.40	72	\$1.00	NIL
NETAB	Basic	\$239.40	432	\$0.60	NIL
NETAC	Intermediate	\$359.40	864	\$0.60	NIL
NETAD	Advanced	\$479.40	1296	\$0.60	NIL

3.06 The following rates and charges apply:

USOC	DESCRIPTION	MRC	SC
NETHP	Personal home page up to 1 meg.	\$10.00	NIL
NETP3	Business home page up to 3 meg.	\$60.00	NIL
NETPA	Additional storage per megabyte each	\$10.00	NIL
NETBX	Additional mailbox each	\$5.00	NIL

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DATA SERVICES

4. FEATURES

- 4.01 The home page is a graphic display of pages in the Internet that provide an electronic method of communications. Monthly recurring charges (see Item 3.09) apply to customers who require home pages. A dial-up access customer who subscribes to basic, intermediate, or advanced service will be provided with a personal home page up to 1 meg. (NETHP) at no extra charge.
- 4.02 An electronic mailbox is included per account. Additional mailboxes are available, see Item 3.09 for rates and charges.

5. INTRODUCTORY OFFER

- 5.01 "During the period from 1996 08 26 and 1996 09 26, the Company will waive the monthly recurring charge (Item 3.04) for a period of one month for all customers who subscribe to dial-up access service on a monthly basis. For customers who subscribe to dial-up access service on an annual basis, the Company will waive one twelfth of the annual charge (Item 3.05)".